

# Did you know we can help with:

citizens advice Sandwell

## Debt

Including payment plans, arrears, debt relief orders and bankruptcy and other debt issues.

## Benefits

Including better off checks, mandatory reconsiderations and appeal paperwork as well as general benefit checks.

## Employment

Knowing your rights as an employee, support with letters and provide general guidance.

## Consumer

Including helping with letters and general advice on your rights.

## Family and Personal

Including issues with relationship breakdown, children, bereavement and wills.

## Immigration

Including level one advice on applications, form filling and general advice.

## Housing and Homelessness

Including advice and assistance in all areas.

## Universal Credit - Help to Claim

Multi channel access, Individual needs assessed. Support to start your claim, Complete your claim and get ready for 1st payment, Access to longer term support.

**You can access self help and a variety of template letters on our public website at [www.citizensadviceandwell.org.uk](http://www.citizensadviceandwell.org.uk)**

## Oldbury

Old Municipal Buildings,  
Halesowen Street,  
Oldbury  
B69 3DB

Drop in services -

Monday & Wednesday  
9.00am - 3.30pm

## Wednesbury

Town Hall,  
Holyhead Road,  
Wednesbury  
WS10 7DF

Drop in services -

Tuesday & Friday  
9.00am - 3.30pm

## Smethwick

370-372 High Street,  
Smethwick  
B66 3PJ

Drop in services -

Monday, Tuesday,  
Wednesday, Thursday  
9.00am - 3.30pm

## Cradley Heath

Cradley Heath Community  
Centre, Reddal Hill Road,  
Cradley Heath  
B64 5JG

Drop in services -

Tuesday & Thursday  
9.00am - 3.30pm

## Tipton

St Paul's Community  
Centre, Brick Kiln Lane,  
Tipton  
DY4 8QL

Drop in services -

Monday & Wednesday  
9.00am - 3.30pm

## West Bromwich

22 Lombard Street,  
West Bromwich  
B70 8RT

Drop in services -

Monday, Tuesday, Thursday, Friday  
9.00am - 3.30pm

Wednesdays 9.00am - 12.30pm